

2-1-1 HELPLINE

DISASTER ASSISTANCE RESOURCE GUIDE

Steuben, Chemung, Schuyler, Allegany, Yates Counties

Template for Major Disaster – General Public

WRECKIT2016 THIS IS AN EXERCISE

For up-to-date information or to contact us, visit www.211helpline.org.

*To help people locate assistance and
associated volunteer opportunities
for needs caused by a major disaster, regional impact.*

2-1-1 HELPLINE is responsible for updating this resource guide.

Every effort has been made to ensure that information included in this document is accurate, up-to-date and complete. The Institute for Human Services may edit information to meet format, content and/or space requirements.

Please contact us if you have a new program or need to change your agency's information.

***Inclusion in the database does not represent or imply endorsement by
The Institute for Human Services or 2-1-1 HELPLINE.***

This list is provided as a referral only, based on what has been collected for use by 2-1-1 HELPLINE, not as an endorsement, license or recommendation of a particular provider. The information contained here is accurate as of updated date.

2-1-1 HELPLINE is a service of The Institute for Human Services.

TABLE OF CONTENTS

INTRODUCTION 5

FIND HELP: RESPONSE/RECOVERY SERVICES 5

 ANIMAL SHELTER 5

 APPLIANCES..... 5

 CASE MANAGEMENT: 5

 CHANGE OF ADDRESS FORM..... 5

 CODE ENFORCEMENT OFFICERS..... 5

 CONTRACTORS 6

 COUNSELING..... 6

 DAMAGE ASSESSMENT 6

 DEBRIS REMOVAL/CLEAN-UP 6

 DOCUMENT REPLACEMENT 6

 DISASTER ASSISTANCE..... 6

 DRY ICE & WATER DISTRIBUTION 6

 EMERGENCY SHELTERS 6

 FAMILY SAFETY/REUNIFICATION..... 7

 FARM ASSISTANCE 7

 FEMA DISASTER ASSISTANCE 7

 FOOD & WATER..... 7

 FRAUD REPORTING 8

 HELPLINES 8

 INSURANCE 8

 LEGAL SERVICES/COUNSELING..... 8

 LIVESTOCK 8

 MATERIAL GOODS..... 8

 MEDICATIONS/PRESCRIPTIONS 8

Emergency Refills	8
Prescription Expense Assistance.....	9
MENTAL HEALTH, DISASTER.....	9
MOLD CLEAN-UP/PREVENTION	9
MUCKING OUT/CLEAN-UP	9
NEW YORK STATE DISASTER ASSISTANCE	9
PET SHELTERING.....	9
REPAIRS.....	9
SMALL BUSINESS ASSISTANCE.....	9
STATE OF EMERGENCY.....	9
TAX FILING & RESOURCES, NEW YORK STATE OR FEDERAL.....	9
TEMPORARY HOUSING	9
TRANSPORTATION	10
TREE REMOVAL.....	10
UNEMPLOYMENT OR DISASTER UNEMPLOYMENT.....	10
UTILITIES	10
WARMING CENTERS	10
GIVE HELP: SUPPORTING RECOVERY SERVICES	10
Blood Donations:.....	10
Monetary Donations:	10
American Red Cross, (800) RED-CROSS (800)733-2767 (& local).....	10
Volunteer Opportunities:.....	10
Donations of goods:.....	10
SAFETY TIPS, NYS DEPARTMENT OF HEALTH	11
Food safety:	11
Water safety:.....	12
Prevent illness by practicing good sanitation and hygiene:.....	12
Prevent mold growth:.....	12
Garbage storage, collection and disposal:.....	12

INTRODUCTION

This resource guide is intended to help people locate assistance for needs caused by a major regional disaster. 2-1-1 HELPLINE, a service of the Institute for Human Services, is responsible for updating the guide. All suggestions, corrections, and information on how to make this a better resource for both victims of disaster and helping organizations that serve them are welcomed and should be sent to 2-1-1 HELPLINE at 211helpline@ihsnet.org.

For information about services in another area, dial 2-1-1 or visit www.211.org.

FIND HELP: RESPONSE/RECOVERY SERVICES

If you have been affected by a major disaster in Steuben, Chemung, Schuyler, Allegany or Yates Counties, please dial 2-1-1 or 1-(800) 346-2211 to find out what disaster related services are available in your area. This service is available 24 hours a day/7 days a week but call Monday-Friday, between 8:30 am – 5:00 pm, if possible. In addition, 2-1-1 HELPLINE provides comprehensive information and referral services and volunteer matching; visit www.211helpline.org for up-to-date information (Steuben, Chemung, Schuyler, and Allegany & Yates Counties).

ANIMAL SHELTER

No information available at this time.

APPLIANCES

No information available at this time.

CASE MANAGEMENT:

No information available at this time.

CHANGE OF ADDRESS FORM

Change of address forms are available online at www.usps.com or at any US Postal Service location. Please be sure to update any FEMA or other aid applications with newest address information.

CODE ENFORCEMENT OFFICERS

List of Code Enforcement offices posted on 211helpline.org & may be emailed or faxed. Sorted by county, including phone number, hours of operation, documents required.

ParentAgency	HoursOfOperation	Phone1Number	Phone2Number	CoverageArea	Eligibility	ApplicationProcess	DocumentsRequired	Coverage
Town of West Almond		585-437-2206 Ext 202		Town of West Almond.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Allegany County - Almond;
Town of Wirt		716-912-2001		Town of Wirt.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Allegany County - Richburg;
Town of Ward		607-276-5039		Town of Ward.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Allegany County - Scio;
Town of Wellsville		585-593-1700 ext 202		Town of Wellsville.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Allegany County - Wellsville;
Town of Willing		607-329-7842		Town of Willing.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Allegany County - Wellsville;
Town of Big Flats				Town of Big Flats.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Chemung County - Big Flats;
City of Elmira				City of Elmira.	Must reside in City of Elmira. Building permits are required.	Walk-in or call for information. Must complete application. Most applications available on website.	Call for information.	NY - Chemung County - Elmira;
Town of Tuscarora	By Appointment.	607-542-0675		Town of Tuscarora.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Addison;
Town of Rathbone	By Appointment.	607-359-2583 ext 5		Town of Rathbone.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Addison; NY - Steuben County - Cameron;
Town of Hornellsville		585-519-6289		Town of Hornellsville.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Arksport;
Town of Cohocton	Tue & Thu 11am-3pm.	585-534-5100 ext 5		Town of Cohocton, consisting	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Atlanta; NY - Steuben County - Cohocton; NY - Steuben County - North Cohocton;
Town of Howard	By appointment only.			Town of Howard.	Building permits are required. Must call 24 hours before inspection is needed.	Call for intake appointment.		NY - Steuben County - Avoca;
Town of Wheeler				Town of Wheeler.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Bath;
Village of Bath				Village of Bath.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.		NY - Steuben County - Bath;
Town of Campbell		607-329-5211 (cell)		Town of Campbell.	Building permits are required. Must call 24 hours before inspection is needed.	Call for intake appointment.	Picture identification and proof of property ownership.	NY - Steuben County - Campbell;
Town of Thurston	By appointment.	607-776-6966		Town of Thurston.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.	Picture identification and proof of property ownership.	NY - Steuben County - Campbell;
City of Corning		607-962-0340 ext 4		City of Corning.	Building permits are required. Must call 24 hours before inspection is needed.	Call for appointment or walk-in.		NY - Steuben County - Corning;

CONTRACTORS

COUNSELING

See Mental Health.

DAMAGE ASSESSMENT

To request a damage assessment by the Red Cross, dial 2-1-1 and be prepared to give your name, address, telephone number and permission to release the information to the Red Cross. [Insert additional details.]

DEBRIS REMOVAL/CLEAN-UP

2-1-1 will collect information on location, name, phone number, and general description of public space & private property debris. For private property reports, take photographs of damage and contact insurance company.

Municipalities will post more specific information as it becomes available.

Use caution when removing debris, when around downed power lines.

No declaration has been made at this time.

DOCUMENT REPLACEMENT

DISASTER ASSISTANCE

See FEMA DISASTER ASSISTANCE or NYS DISASTER ASSISTANCE.

DRY ICE & WATER DISTRIBUTION

No information available at this time. [Check EMO press releases and utility companies for info.]

EMERGENCY SHELTERS

American Red Cross

American Red Cross relief focuses on meeting the immediate emergency disaster-caused needs of individuals and families. Below is a list of available emergency shelters that have been opened at this time. Please dial 2-1-1 or (800)346-2211 for most current list and availability.

Bath High School, Wayland-Cohocton High School, Canisteo High School shelters expected to open 11/3/16.

FAMILY SAFETY/REUNIFICATION

The Red Cross manages the Safe and Well website to help people connect with family or friends: register yourself as safe and well, or search for loved ones: <https://safeandwell.communityos.org/cms/>.

FARM ASSISTANCE

USDA Farm Service Agency – each county.

Soil & Water Districts

USDA

Disaster Declarations

Cooperative Extension

FEMA DISASTER ASSISTANCE

No information available at this time.

Presidential declaration ___.

New York's Emergency Declaration was made ____.

Governor's declared a state of emergency in New York as of ____.

FEMA Individual Assistance for ___ counties

SBA Assistance ____, other.

[FEMA.gov, NY Department of Homeland Security & Emergency Services via NY Alerts]

Registration by phone 1-800-621-3362 or at www.fema.gov.

Disaster Assistance Centers

Neither FEMA nor NY State assistance has been approved at this time for counties in our area.

FOOD & WATER

At the end of this guide, you will find the most updated food pantry lists in Steuben, Chemung, Allegany, Schuyler, and Yates Counties. Additional information will be updated as it is available.

[food bank supplies via food pantries] [FEMA Points of Distribution]

Drinking Water advisories (Department of Health)

Bottled Water Distribution (utility companies, VOAD agencies, food bank)

Food Stamp Replacement

Water Haulers (see NYS Department of Health for current list of certified water haulers; fire departments may not provide potable water: http://www.health.ny.gov/environmental/water/drinking/bulk_bottle/bulkwter.htm)

Johnson's Pools & Spas, 1088 Route 434, Owego, NY 13827

Tri Sons Trucking, 10252 Sandy Hill Road, Dansville, NY 14437 (585) 335-5100

Willy's Water, 7460 Route 96, Ovid, NY 14521 (607) 532-9354

FRAUD REPORTING

Call 2-1-1 or search at 211helpline.org for information about consumer protection, the Better Business Bureau, and the NYS Office of the Attorney General Consumer Protection Service.

No information available at this time.

HELPLINES

SAMHSA's Disaster Distress Helpline: 800-9855990 or text TalkWithUs to 66746.

NYS Disaster Helpline:

INSURANCE

No information available at this time.

New York State Department of Financial Services Consumer Information (including insurance & disaster assistance)

<http://www.dfs.ny.gov/>

LEGAL SERVICES/COUNSELING

No information available at this time.

LIVESTOCK

No information available at this time.

County Extension Office

Feed NYS Department of Agriculture

Farm Service Agency

MATERIAL GOODS

No information yet available.

National Donations Management Network

Generally no clothing.

MEDICATIONS/PRESCRIPTIONS

EMERGENCY REFILLS

If you need an emergency refill for a prescription medication, and you cannot make it to your normal pharmacy, go to any available, open pharmacy. Bring the medication bottle (if no bottle, bring the name of the medication), your doctor's name and telephone number, your insurance card (if no card, be prepared to pay with cash or credit card). Depending on the situation, you may be provided with only up to five days' supply and other information may be requested. Service will not be denied.

PRESCRIPTION EXPENSE ASSISTANCE

No new information is available at this time.

MENTAL HEALTH, DISASTER

If you are experiencing signs of distress as a result of a disaster, the SAMHSA Disaster Distress Helpline provides 24/7, year-round crisis counseling and support.

- Call (800)985-5990
- TTY for deaf/hearing impaired: (800)846-8517
- Text TalkWithUs to 66746

County Mental Health hotlines

Suicide Prevention hotlines

Available at Disaster Recovery Centers?

MOLD CLEAN-UP/PREVENTION

Learn more about clean up and prevention of mold at www.bt.cdc.gov/disasters/mold/protect.asp.

MUCKING OUT/CLEAN-UP

Work order – call 211.

NEW YORK STATE DISASTER ASSISTANCE

NYSERDA/ENERGY

No information available at this time.

PET SHELTERING

No information is available at this time.

REPAIRS

Inspections

Permits

SMALL BUSINESS ASSISTANCE

STATE OF EMERGENCY

No information available at this time.

TAX FILING & RESOURCES, NEW YORK STATE OR FEDERAL

For details please visit: <http://www.tax.ny.gov>, or www.irs.gov.

The IRS [Disaster Resource Guide](#) for Individuals and Businesses provides guidance on deductions and other information.

TEMPORARY HOUSING

(Hurricane Sandy experience: NYC linked with <https://www.airbnb.com/home/about> for online space matching service.)

TRANSPORTATION

As of 2 November 2016 Buses will run when roads are deemed safe and officially open for travel.

TREE REMOVAL

No information available at this time. Call 2-1-1 for work order.

UNEMPLOYMENT OR DISASTER UNEMPLOYMENT

No information available at this time.

UTILITIES

Power outages: Residents are reminded to report outages directly to the utility company serving your residence/business and to stay clear of downed power lines.

NY State Electric & Gas: Electricity interruptions/emergencies: (800)572-1131 or Natural gas odors/emergencies: (800)572-1121 www.nyseg.com.

National Fuel: Customer Assistance Center, (716)686-6123 or (800)365-3234, www.nationalfuel.com.

National Grid: Report a gas emergency: (800)892-2345

Steuben Rural Electric Cooperative: After business hours, weekends and holidays, call (866)430-4293. During regular business hours, our Bath office may be reached at (607)776-4161 or (800)843-3414.

Water Haulers – see Food & Water above

WARMING CENTERS

No information available at this time.

GIVE HELP: SUPPORTING RECOVERY SERVICES

BLOOD DONATIONS:

American Red Cross, (800)733-2767 or go to www.redcrossblood.org/make-donation

MONETARY DONATIONS:

AMERICAN RED CROSS, (800) RED-CROSS (800)733-2767 (& LOCAL)
Salvation Army (local)

VOLUNTEER OPPORTUNITIES:

Do not self-deploy.

Hazardous materials.

DONATIONS OF GOODS:

National Donation Management Network.

No information available at this time.

SAFETY TIPS, NYS DEPARTMENT OF HEALTH

State Health Department: Safety Is Vital

ALBANY, N.Y. (October 30, 2012) – State Health Commissioner Nirav R. Shah, M.D., M.P.H., urged all New Yorkers to protect their health and safety during the recovery from Hurricane Sandy.

“This storm had a devastating effect on many communities and will require extensive recovery efforts,” Commissioner Shah said. “During the cleanup, people should be aware of potential hazards and take precautions to ensure that they are safe at all times.”

The State Health Department has posted a page containing up-to-date information about Hurricane Sandy preparedness and recovery, including safety recommendations. People can access this page at:

<http://www.health.ny.gov/environmental/emergency/weather/hurricane/>.

Recommended safety tips include:

When returning to your home:

- Return home only when authorities say it is safe to do so.
- Beware of structural damage. Roofs and floors may be weakened and in need of repair. Check the building foundation, chimney, and surrounding land for damage.
- Turn off any outside gas lines at the meter or tank. Open windows to let the building air out to remove foul odors or escaping gas.
- Upon entering the building, use a battery-powered flashlight. Do not use an open flame as a source of light since gas may still be trapped inside.
- When inspecting the building, wear heavy-soled rubber boots and gloves. Watch for electrical shorts and live wires before making certain the main power switch is off.
- Have electric, gas, and water connections checked before turning them back on.
- Clean up spilled medicines, bleaches, or gasoline or other flammable liquids immediately. Leave the area immediately if you smell gas or chemical fumes.
- Take extra precautions to prevent fire. Lowered pressure in water mains may make firefighting extremely difficult.

Avoid Carbon Monoxide:

- If power is out, do not use generators, gas grills or charcoal inside the home to stay warm – Carbon Monoxide (CO) is an invisible, odorless, and tasteless gas that can be deadly. Make sure your CO detectors are working and report any problems to local authorities. If during cleanup you feel sick, dizzy or weak, go out into the fresh air.

Food safety:

- Check for spoilage before using food from refrigerator or ice chest: “When in doubt, throw it out!”
- Do not assume refrigerated foods are safe. If food is still fully frozen, however, it is okay to use.

- Discard any canned foods that are rusted or dented, or if the can is open. Also do not eat food that was stored in cardboard boxes, screw top jars or bottles.
- Formula-fed infants should be fed only pre-mixed, canned baby formula.
- Throw out foods or medicines that have been in contact with floodwaters.

Water safety:

- Be alert to and follow any boil water advisories that are issued.
- Use an emergency water supply or boil your water before using until there is official word that the water is safe.
- If the public water system is declared unsafe by health officials, water for drinking and cooking should be boiled vigorously for no less than 10 minutes.

Prevent illness by practicing good sanitation and hygiene:

- Always wash your hands with soap and water that has been boiled or disinfected before eating and after toilet use, cleanup activities or handling items contaminated by floodwater or sewage.
- Do not allow children to play in floodwater or with toys that are contaminated by floodwater.

Prevent mold growth:

- Moisture that enters buildings from leaks or flooding accelerates mold growth. Promptly remove standing water and wet materials from your home or office and ventilate these areas using fans and dehumidifiers if possible.
- If mold growth has already occurred, it is best to have a professional remove it.
- Individuals with known mold allergies or asthma should never clean or remove mold.
- If you do clean up mold, use a 10 percent bleach solution.

Immunizations:

- It is recommended that anyone involved in cleanup or repair efforts after the storm have an up-to-date tetanus vaccination (within the last 10 years) or receive a tetanus booster to prevent bacterial infection.

Garbage storage, collection and disposal:

- Storm clean-up activities may produce a great deal of garbage. Local authorities will tell you where and when collection will occur. Garbage invites insects and rodents. Rodents, in particular, may be looking for food because the flood may have destroyed their homes and normal food source.
- Store any garbage in watertight, rodent/insect-proof containers with tight-fitting covers. Use plastic liners if available.

For the latest information on the storm, visit the following links:

- Further information about Hurricane Sandy, go to <http://www.governor.ny.gov/>
- Additional storm preparedness information, go to <http://www.dhses.ny.gov/aware-prepare/>.

- FAQs: <http://www.health.ny.gov/environmental/emergency/weather/hurricane/faq/>
- For Disaster Assistance contact FEMA at 1-800-621-3362
- Search for open shelters by texting: SHELTER and a Zip Code to 43362 (4FEMA). Ex: Shelter 01234 (std rates apply).

HELPFUL LINKS

- New York State Emergency Management Office
<http://www.nysemo.state.ny.us/assistance.html>
- Federal Emergency Management Agency
<http://www.fema.gov/>
- File for FEMA Assistance:
<http://www.fema.gov/assistance/index.shtm>
- Change of Address form:
<https://moversguide.usps.com/?referral=USPS>
- Replace your Medicare card:
<https://secure.ssa.gov/apps6z/IMRC/main.html>
- Replace your NYS drivers license:
<http://www.nysdmv.com/license.htm#licenselost>
- Replace your Social Security card:
<http://www.ssa.gov/online/ss-5.html>
- Red Cross Safe & Well website
disastersafe.redcross.org/
- US Department of Agriculture
<http://www.rurdev.usda.gov/>
<http://www.rurdev.usda.gov/rd/disasters/disassistance.html>
- Replace birth, marriage, death documents:
http://www.health.state.ny.us/vital_records/

FOOD PANTRIES



Steuben County Food Pantries

Most food pantries only offer services to local residents.
Go to the closest food pantry to request services
or call 2-1-1 HELPLINE by dialing 2-1-1 or 1-800-346-2211.

2-1-1 HELPLINE

Addison

Addison Community
Food Pantry
13 Community Drive Suite 103
607-359-2555
3rd Tue 3pm-5pm

Alfred

Alfred Food Pantry
587 State Route 244
Alfred Station
607-587-9176
Tue, Thu 5:30pm-7pm

Almond

Almond Union of Churches
Food Pantry
4 Karndale Ave
607-276-6151
Tue, Thu-Fri 9am-Noon

Bath

Catholic Charities Turning Point
Food Pantry
23 Liberty Street
607-776-4575
Mon-Fri 9am-Noon

Beaver Dams

Grace Lee Wesleyan Food Pantry
2075 Chambers Road
607-962-3225
1st Wed Noon-2pm
3rd Wed 4pm-6pm

Bradford

Mustard Seed Ministries
Bradford Food Pantry
607-292-6738
Whitehill Road
3rd Wed 9-11am; 4th Wed 5-7pm

Canisteo

Steuben County Rural Ministry
34 W Main Street
607-698-4725
Mon, 3rd Wed, Fri 10am-3:30pm
All other Wed 10am-7pm

Buena Vista Wesleyan Church Food Pantry

6034 County Road 69
607-698-4484
4th Thu 2pm-4:30pm

Cohocton

Cohocton Food Pantry
37 Maple Street
585-728-2228
1st, 3rd Wed 1pm-3pm; 6pm-7pm

Corning

Salvation Army-Corning
32 Denison Parkway East
607-962-4681
Mon-Fri 9am-11:45
Community Food Distribution
3rd Thu 6:30pm-7:30pm
Community Meals
Sun Breakfast 9am-9:45am
Sun Dinner 5pm-6:30pm

Corning Community Food Pantry

39 W William Street
607-962-6750
Mon, Tue 9am-11:45am
Wed 10am-2pm
Thu, Fri Noon-2:45pm
2nd, 4th Sat 10am-Noon

Greenwood/Rexville

Greenwood Rexville Food Pantry
2666 Main Street
607-225-4968
3rd Thu 3pm-6pm

Hammondsport

Loaves and Fishes Food Pantry
Saint James Episcopal Church
Lake and Main Street
607-569-3436
Tue 3pm-4pm
Sat 10:30am-Noon

Hornell

Catholic Charities Turning Point
Food Pantry
20 Elm Street Suite 2
607-324-3457
Mon-Wed, Fri 9am-4:30pm
Thu 9am-6pm

Salvation Army-Hornell

95 Seneca Street
607-324-1933
Mon-Wed, Fri 9am-Noon
Thu 9am-Noon, 4pm-8pm
Bread Distribution
Mon-Fri 10am-Noon

Jasper-Troupsburg

Jasper-Troupsburg Community
Food Pantry
Troupsburg Methodist Church
913 County Route 82
607-590-6599
3rd Wed 2pm-3:30pm, 6pm-7pm

Lindley

Pantry of Angels
United Methodist Church
1727 Indian Hills Road
607-523-7250
Thu 4:30pm-5:30pm

Painted Post

Painted Post Churches
Food Pantry
201 N Hamilton Street
607-962-1455
Mon-Fri 9am-Noon

Christian Hope Center Food Pantry

22 John Street
607-936-4656
2nd, 4th Wed 4pm-6pm

This list is provided as a referral only, based on what has been collected for use by 2-1-1 HELPLINE, not as an endorsement, license or recommendation of a particular provider. The information contained here is accurate as of updated date.



2-1-1 HELPLINE is a service of The Institute for Human Services.

Updated 06/2016





Steuben County Food Pantries

Most food pantries only offer services to local residents.
Go to the closest food pantry to request services
or call 2-1-1 HELPLINE by dialing 2-1-1 or 1-800-346-2211.

2-1-1 HELPLINE

Prattsburgh

Prattsburgh Emergency

Food Pantry

24 Main Street, American Legion

607-522-3499

2nd, 4th Wed 1pm-3pm

3rd Sat 1pm-3pm

Savona

Shepherd's Cupboard

33 Church Street

Savona, NY 14879

607-569-2647

2nd Thu 4pm-6pm.

Wayland

Wayland Kitchen Cupboard

Seventh Day Adventist Church

313 Third Ave

585-245-3838

2nd Wed 9am-11am

4th Wed 4pm-6pm

By appointment Mon, Wed, Fri

Woodhull

Woodhull Food Pantry

Main Street

607-458-5279

2nd Mon 10am-Noon

3rd Thu 6pm-8pm

Mobile Food Pantry

Food Bank of the Southern Tier

Dial 2-1-1 for most current schedule of
locations, dates and times

This list is provided as a referral only, based on what has been collected for use by 2-1-1 HELPLINE, not as an endorsement, license or recommendation of a particular provider. The information contained here is accurate as of updated date.

2-1-1 HELPLINE is a service of The Institute for Human Services.

Updated 06/2016

