



2-1-1 HELPLINE

DISASTER ASSISTANCE RESOURCE GUIDE

Yates County

Flood May 14, 2014

Information as of June 20, 2014

For up-to-date information, visit www.211helpline.org.

*To help people locate assistance and
associated volunteer opportunities
for needs caused by a major disaster, regional impact.*

2-1-1 HELPLINE is responsible for updating this resource guide.

Every effort has been made to ensure that information included in this document is accurate, up-to-date and complete. The Institute for Human Services may edit information to meet format, content and/or space requirements. Please contact us if you have a new program or need to change your agency's information.

Inclusion in this resource guide or the 2-1-1 HELPLINE database does not represent or imply endorsement by The Institute for Human Services or 2-1-1 HELPLINE.

This list is provided as a referral only, based on what has been collected for use by 2-1-1 HELPLINE, not as an endorsement, license or recommendation of a particular provider.

2-1-1 HELPLINE is a service of The Institute for Human Services.

Copyright 2014 Institute for Human Services. This information may be copied and distributed for non-commercial use, provided this original notice is kept intact. Any commercial use is prohibited.



TABLE OF CONTENTS

Table of Contents.....	2
INTRODUCTION.....	5
STATE OF EMERGENCY.....	5
FIND HELP: RESPONSE/RECOVERY SERVICES.....	5
ANIMAL SHELTER & FOOD.....	5
APPLIANCES.....	5
CASE MANAGEMENT.....	6
CHANGE OF ADDRESS FORM.....	6
CHILD CARE.....	6
CLEANING SUPPLIES.....	6
COUNSELING.....	6
DEBRIS REMOVAL/CLEAN-UP.....	6
DAMAGE REPORTS.....	7
DISASTER ASSISTANCE.....	7
US SMALL BUSINESS ADMINISTRATION (SBA).....	7
FINGER LAKES ECONOMIC DEVELOPMENT CENTER.....	8
NEW YORK STATE DISASTER ASSISTANCE - DEADLINE APPLIES.....	9
EMERGENCY SHELTERS.....	9
FAMILY SAFETY/REUNIFICATION.....	9
FARM ASSISTANCE.....	9
FOOD & WATER.....	10
HEATING FUEL.....	10
HOUSING.....	10
IMMUNIZATIONS.....	11
INSURANCE.....	11
LEGAL SERVICES/COUNSELING.....	11
LIVESTOCK.....	11

MATERIAL GOODS.....	11
MEDICATIONS/PRESCRIPTIONS.....	12
MENTAL HEALTH, DISASTER.....	12
MOLD CLEAN-UP/PREVENTION	12
MUCKING OUT/CLEAN-UP	13
PERMITS	13
RENT.....	13
REPAIRS	13
SECURITY DEPOSIT	13
SHOWERS.....	13
SMALL BUSINESS ASSISTANCE.....	14
TRANSPORTATION.....	14
UNEMPLOYMENT OR DISASTER UNEMPLOYMENT	14
UTILITIES.....	14
WATER DISTRIBUTION.....	14
GIVE HELP: SUPPORTING RECOVERY SERVICES	15
BLOOD DONATIONS	15
MONETARY DONATIONS.....	15
VOLUNTEER OPPORTUNITIES.....	15
DONATIONS OF GOODS	16
Canned & boxed food.....	16
Material Goods.....	16
MUNICIPALITIES	17
Barrington.....	17
Benton.....	17
Dresden	17
Dundee	17
Italy.....	17
Jerusalem	17

Middlesex	17
Milo	17
Penn Yan	17
Rushville	17
Torrey	17
SAFETY TIPS.....	17
WHEN RETURNING TO YOUR HOME.....	17
AVOID CARBON MONOXIDE.....	18
FOOD SAFETY	18
WATER SAFETY	18
PREVENT ILLNESS BY PRACTICING GOOD SANITATION AND HYGIENE	18
PREVENT MOLD GROWTH.....	18
IMMUNIZATIONS	19
GARBAGE STORAGE, COLLECTION AND DISPOSAL	19
HELPFUL LINKS	19
NEW YORK STATE EMERGENCY MANAGEMENT OFFICE.....	19
CHANGE OF ADDRESS FORM.....	19
REPLACE YOUR MEDICARE CARD	19
REPLACE YOUR NYS DRIVER LICENSE	19
REPLACE YOUR SOCIAL SECURITY CARD	19
RED CROSS SAFE & WELL WEBSITE	19
US DEPARTMENT OF AGRICULTURE	19
REPLACE BIRTH, MARRIAGE, DEATH DOCUMENTS.....	19
FLOOD EMERGENCY PREPAREDNESS AND RESPONSE.....	20

INTRODUCTION

This resource guide is intended to help people locate assistance for needs caused by a regional disaster. 2-1-1 HELPLINE, a service of the Institute for Human Services, is responsible for updating the guide. All suggestions, corrections, and information on how to make this a better resource for both victims of disaster and helping organizations that serve them are welcomed and should be sent to 2-1-1 HELPLINE at 211helpline@ihernet.org.

For information about services in another area, dial 2-1-1 or visit www.211.org.

STATE OF EMERGENCY

The State of Emergency continues in Yates County. As part of the declared County State of Emergency, the Sheriff is ordering in the interest of public safety no motorized boat traffic on Keuka Lake until the lake's height recedes more. Sheriff's Marine Patrol will be enforcing the ban and violators may be charged with disorderly conduct. Public boat launching sites at vessel launches and marinas are also advised. Should there be exigent circumstances requiring an exception consideration, please call the Sheriff's Office at 315-536-4438.

Keuka Lake- Motorized vessels banned

Seneca and Canandaigua lakes - "no wake" 5 mph speed limit in effect

Yates County declared State of Emergency as of May 14, 2014.

Governor declared State of Emergency for Yates County as of May 14, 2014.

Presidential disaster declaration not made as of this date.

US Small Business Administration made a disaster declaration for those affected by flash flooding in Yates County and the adjacent counties of Ontario, Schuyler, Seneca, and Steuben in New York as of June 20, 2014.

FIND HELP: RESPONSE/RECOVERY SERVICES

If you have been affected by a disaster in Steuben, Chemung, Schuyler, Allegany or Yates Counties, please dial 2-1-1 or 1-800-346-2211 to find out what disaster related services, or donation/volunteer opportunities are available in your area. This service is available 24 hours a day/7 days a week but call Monday-Friday, between 8:30 am – 5:00 pm, if possible. In addition, 2-1-1 HELPLINE provides comprehensive information and referral services and volunteer matching; visit www.211helpline.org for up-to-date information or to report changes.

ANIMAL SHELTER & FOOD

Humane Society of Yates County – Shelter of Hope

1216 Route 14, Penn Yan

315-536-6094

www.yateshumane.org

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)

166 Main Street, Penn Yan 14527

Located on Main and Chapel Streets

315-521-6883

APPLIANCES

Yates or Steuben County residents that sustained flood-related storm damage to their homes may be eligible for assistance to replace damaged refrigerators, freezers, domestic hot water heaters, and primary heating systems. Weatherization assistance may also be available including help through NYSERDA and they're EmPowerNY program. Income and other eligibility criteria apply, depending on the specific program requirements.

Dial 2-1-1 or 1-800-346-2211 for a referral based on your county of residence.

CASE MANAGEMENT

American Red Cross –

Motor home located in Tops parking lot, Penn Yan, Saturday-Monday (5/24-5/26), 1:00-4:00pm
Can also call the Corning office at 607-936-3766.

Beginning Tuesday May 27, 2014 through May 30, 2014 the Red Cross will be providing services through an intake process; call the Corning office number 607-936-3766 to speak to an intake worker and schedule a home visit for casework. Caseworkers will have water and clean-up kits with them when making a home visit.

CHANGE OF ADDRESS FORM

Change of address forms are available online at www.usps.com or at any US Postal Service location. Please be sure to update any aid applications with newest address information.

CHILD CARE

No information at this time.

CLEANING SUPPLIES

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)
Penn Yan United Methodist Church
Located on Main and Chapel Streets
315-521-6883

COUNSELING

See Mental Health.

DEBRIS REMOVAL/CLEAN-UP

Yates County Office of Emergency Management in coordination with the Village of Penn Yan and Town of Jerusalem made available dumpsters for flood damaged household debris caused by the recent flooding such as furniture, clothing, carpeting, etc. This is not for trash that is non-flood related.

Most dumpsters have been removed (or will be soon); as of this version, there is a dumpster available in the town of Middlesex located at the town barns at 1240 Mill Street.

White goods such as refrigerators, washing machines or other metal items can be taken to B&B Recycling, 3898 Tinney Road during normal business hours 8am-3:30pm.

In the Village of Penn Yan, trees, branches, and woody debris can be put by the street as you would for Spring Clean Up and the Village will pick it up, effective until June 18, 2014.

Mennonite Relief Teams are groups of volunteers that help in times of disaster. They are looking to help with cleanup efforts including yard cleanup, home cleanup and home repairs. Contact the Yates County Office of Emergency Management at 315-536-3000.

American Baptist Men Disaster Relief team has a group of volunteers ready to help with clean up, restoration, and spraying for mold. Contact them at jtharpdisasterrelief@gmail.com.

DAMAGE REPORTS

The Living Well will be sending teams to homes that sustained damage in the May flooding.
June 23-26 Mon-Thu 6pm-9pm

Each team member will have a "The Living Well" ID badge and will be delivering 18 gallon storage totes with information from Yates County Public Health detailing storage solutions for items that were affected by the floods.

If a resident is not home when the team stops by they will find a storage tote at their door with information regarding how to get more totes by stopping into The Living Well at 121 East Elm Street in Penn Yan.

If the resident is home the teams will hopefully be able to identify long term needs regarding repair work needed due to the flood. This information will be collected and analyzed. A work plan will then be developed designed to meet as many needs as possible given funding available.

Totes will also be available for pick up at The Living Well June 25, Wed 6pm-8pm.

Anyone who would like to be part of one of these assessment teams is asked to meet at The Living Well June 23 Mon 3pm for a brief training session.

This community-wide, house-by-house assessment is in collaboration with Keuka Housing Council, Yates County Office of Emergency Management and Yates County Public Health.

Please call 315-521-6883 with any questions or to make sure your home is on the list.

Please report all damages to:

Keuka Housing Council
160 Main Street, Penn Yan
315-536-8707
www.keukahousingcouncil.org

Finger Lakes Economic Development Center
1 Keuka Business Park, Penn Yan
315-536-7328
www.fingerlakesedc.com/

DISASTER ASSISTANCE

US SMALL BUSINESS ADMINISTRATION (SBA)

US Small Business Administration makes disaster declaration for Yates and the surrounding counties. The declaration makes low-interest disaster loans available to homeowners, renters and businesses of all sizes. SBA's disaster loans can help to finance damages not covered by insurance. Everyone is encouraged to apply. Insurance does not need to be settled and contractor's estimates are not required. These are federal disaster loans. There is no cost to apply, or any obligation to take a loan if it is offered. Not all storms are declared disasters, so this provides a unique opportunity for those impacted, to apply for funds they need to repair or replace their damaged property. *(FEMA is not involved in this type of disaster declaration, so there are no FEMA grants available.)*

Loans up to \$200,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for loans up to \$40,000 to repair or replace damaged or destroyed personal property. Businesses and non-profit organizations of any size may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory, and other business assets. SBA's customer service representatives are available at the Disaster Loan Outreach Center to answer questions about the disaster loan program and help individuals complete their applications.

The Center is located in the following community and is open as indicated:

Yates County

Keuka Housing Council
160 Main Street, Penn Yan
315-536-8707
www.keukahousingcouncil.org

Opens: Tue, June 24

Hours: Tue, June 24 - Wed, July 2 9am-6pm & Sat, June 28 9 am-1pm

Closed: Sun, June 29

Closing: Wed, July 2 at close of business

Applicants may be eligible for a loan amount increase up to 20 percent of their physical damages, as verified by the SBA, to make improvements that help prevent the risk of future property damage caused by a similar disaster.

For small businesses, small agricultural cooperatives, small aquaculture businesses and most private non-profit organizations of all sizes, the SBA offers Economic Injury Disaster Loans (EIDLs) to help meet working capital needs caused by the disaster. EIDL assistance is available regardless of whether the business suffered any physical property damage.

Applicants may apply online using the Electronic Loan Application (ELA) via SBA's secure website at <https://disasterloan.sba.gov/ela>.

Individuals and businesses may also obtain information and loan applications by calling the SBA's Customer Service Center at 1-800-659-2955 (1-800-877-8339 for the deaf and hard-of-hearing), or by emailing disastercustomerservice@sba.gov. Loan applications can also be downloaded at www.sba.gov/disaster. Completed applications should be returned to the center (see above) or mailed to: U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

The filing deadline to return applications for physical property damage is **August 18, 2014**.

The deadline to return economic injury applications **March 19, 2015**.

FINGER LAKES ECONOMIC DEVELOPMENT CENTER

EMERGENCY RELIEF FUNDS - 0% loans available for businesses - The FLEDC Board of Directors has approved \$150,000 to \$200,000 for emergency relief funds for Yates County businesses impacted by the recent floods. The loans will be at 0% and will have flexible payback schedules. We are in the beginning stages of establishing this fund, so please bear with us as we get things up and running. Please fill out the following pre-application form to the best of your ability and email it to alex@fingerlakesedc.com or mail it to/drop it off at our offices at:

Finger Lakes Economic Development Center
ATTN: Emergency Funds

One Keuka Business Park
Penn Yan, NY 14527

PLEASE FIND THE APPLICATION AT THE FOLLOWING LINK: www.fingerlakesedc.com/#!blank/c1rgv

Fundraising efforts and other assistance may become available; information will be posted as we confirm it.

Neither FEMA Individual Assistance nor Public Assistance (infrastructure) for Yates County is available as of this date.

Federal SBA Assistance not available as of this date.

NEW YORK STATE DISASTER ASSISTANCE - DEADLINE APPLIES

Immediate Disaster Recovery Assistance Available - Apply within 15 days of announcement, 5/23/14:

In the immediate wake of these most recent floods, the Governor is deploying disaster assistance recovery units and insurance specialists to Yates County to help victims navigate issues with their insurance companies; so that they can properly claim and receive whatever payments they are entitled to under the terms of their insurance policy.

Governor Cuomo declared a state of emergency for Yates County on May 14, 2014, which is in effect until May 28, 2014. Being made available is up to \$10,000 in disaster assistance for affected homeowners and renters struggling to recover, and as much as \$25,000 in recovery funds for small businesses. This new state disaster program provides emergency disaster funds where it's needed most, as supplemental assistance to start recovery for victims who are uninsured or under-insured and fills gaps in recovery assistance.

The Yates County Disaster Recovery Assistance Program is being coordinated through New York State Homes and Community Renewal (HCR), the Department of Financial Services (DFS) and the Department of Homeland Security and Emergency Services (DHSES). Since 2011, these agencies have coordinated disaster response and recovery for Hurricane Irene, Tropical Storm Lee, Superstorm Sandy, last summer's flooding in the Mohawk Valley and Niagara County -- and now this month's flooding in Yates County.

Impacted Yates County homeowners and renters will be able to apply directly to the state for assistance. Eligibility will be based on the applicants providing confirmation their damage is a direct result of the Finger Lakes' flooding from May 2014, and is for damages not already covered by existing insurance policies. Affected homeowners, renters and small business owners who qualify must submit an application within 15 days of the announcement of the program, and six months to submit estimates, receipts or other documentation.

For additional information on the Yates County Disaster Assistance Recovery Program, please visit: www.nyshcr.org/programs/nys-flood/

For more information: www.governor.ny.gov/press/05232014-disaster-assistance-program-finger-lakes

Additional assessments are underway or scheduled.

For more information visit www.nyshcr.org/programs/nys-flood/ or call 518-474-2057 or www.keukahousingcouncil.org

See also APPLIANCES.

EMERGENCY SHELTERS

No shelters currently open.

FAMILY SAFETY/REUNIFICATION

The Red Cross manages the Safe and Well website to help people connect with family or friends: register yourself as safe and well, or search for loved ones: <https://safeandwell.communityos.org/cms/>.

FARM ASSISTANCE

Yates County Soil & Water Conservation District
417 Liberty Street, Penn Yan
315-536-5188

USDA Farm Service Agency
415 W Morris Street, Bath
607-776-7398 ext 2

Cornell University Cooperative Extension – Yates County
417 Liberty Street, Penn Yan
315-536-5123

FOOD & WATER

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)
Penn Yan United Methodist Church
Located on Main and Chapel Streets
315-521-6883

Salvation Army
Trailer located on Elm Street (behind Tops parking lot area)

Dundee Food Pantry
Dundee Baptist Church
20 Seneca Street, Dundee
607-243-5550

Food for the Needy
First Baptist Church
224 Main Street, Penn Yan
315-536-0007

Friendship House
5614 William Street, Penn Yan
585-554-6056

Drinking Water advisories: None at this time.

HEATING FUEL

Catholic Charities of the Finger Lakes (CCFL)
94 Exchange Street, Geneva
315-789-2686
315-789-5785 (fax)
www.catholiccharitiesfl.org

Assistance is available to individuals who have lost or had their heating source compromised due to flooding. (Such as wood supply compromised) Cannot help with repairs. Call and ask for Emergency Services.

HOUSING

Homeowners and renters please contact:

Keuka Housing Council
160 Main Street, Penn Yan
315-536-8707

Complete a Flood Information Form online: www.keukahousingcouncil.org

If you are a homeowner, landlord or renter with damages please contact Keuka Housing Council.

See also RENT.

IMMUNIZATIONS

If you are unable to receive a tetanus shot from your primary physician and you are concerned that you are at risk, you may call 315-536-5160 to schedule an appointment.

According to the CDC: Tetanus is an infection caused by bacteria called Clostridium tetani. Tetanus bacteria are everywhere in the environment, including soil, dust and manure. The bacteria can get into the body through broken skin, usually through injuries from contaminated objects.

Certain breaks in the skin are more likely to get infected with tetanus bacteria. These include:

- Wounds contaminated with dirt, poop (feces), or spit (saliva)
- Wounds caused by an object puncturing the skin, like a nail or needle (puncture wounds)
- Burns
- Crush injuries
- Injuries with dead tissue

INSURANCE

New York State Department of Financial Services Consumer Information (including insurance & disaster assistance if available)

www.dfs.ny.gov or the Consumer Hotline at 800-342-3736

Note: Take photographs of damages prior to clean-up and repairs, including a point of reference for scale, such as a yardstick.

LEGAL SERVICES/COUNSELING

Legal Assistance of Western New York (LAWNY)

361 S Main Street, Geneva
315-781-1465

LIVESTOCK

USDA Farm Service Agency

415 W Morris Street, Bath
607-776-7398 ext 2

www.fsa.usda.gov/ny

Cornell University Cooperative Extension – Yates County

417 Liberty Street, Penn Yan
315-536-5123

<http://cce.cornell.edu/yates>

MATERIAL GOODS

Kiwanis is having a giveaway, including clothes, paper goods, some used toys and more items for flood victims on Friday, June 20th at the American Legion 2001 Himrod Road, Penn Yan from Noon-3pm.

American Red Cross

Motor home located in Tops parking lot, Penn Yan, Saturday-Monday (5/24-5/26), 1pm-4pm

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)

Penn Yan United Methodist Church

Located on Main and Chapel Streets

315-521-6883

Salvation Army

Trailer located on Elm Street (Behind Tops parking lot area)

The Haven Church

5 Collins Avenue, Penn Yan, 315-536-8914

Accepting household items and clothes for distribution. Drop off items or get items as needed or gathered.

MEDICATIONS/PRESCRIPTIONS

Catholic Charities of the Finger Lakes (CCFL)

94 Exchange Street, Geneva

315-789-2686

315-789-5785 (fax)

www.catholiccharitiesfl.org

Call and ask for Emergency Services.

MENTAL HEALTH, DISASTER

If you are experiencing signs of distress as a result of a disaster, the SAMHSA Disaster Distress Helpline provides 24/7, year-round crisis counseling and support.

- Call 800-985-5990
- TTY for deaf/hearing impaired: 800-846-8517
- Text TalkWithUs to 66746

On-Ground Support

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)

Penn Yan United Methodist Church

Located on Main and Chapel Streets

315-521-6883

Call or walk-in for help.

National Suicide Prevention Lifeline

800-273-8255 (1-800-273-TALK)

www.suicidepreventionlifeline.org

24 hour suicide prevention hotline

Dial 2-1-1 or 1-800-346-2211 for additional referrals.

MOLD CLEAN-UP/PREVENTION

Learn more about clean up and prevention of mold at www.bt.cdc.gov/disasters/mold/protect.asp.

MUCKING OUT/CLEAN-UP

Mennonite Relief Teams are groups of volunteers that help in times of disaster. They can help with cleanup efforts including yard cleanup, home cleanup and home repairs. Contact the Yates County Office of Emergency Management at 315-536-3000.

American Baptist Men Disaster Relief team has a group of volunteers ready to help with clean up, restoration, and spraying for mold. Contact them at jtharpdisasterrelief@gmail.com.

PERMITS

The NYS Department of Environmental Conservation has issued a General Permit to repair damages to homes, other structures and property, and public infrastructure affected by heavy rains and severe storms occurring May 13-14, 2014. Areas included in the General Permit include Yates and Ontario Counties.

For more information, dial 585-226-5393 or 585-226-5400 or visit <http://www.dec.ny.gov/permits/89343.html>

Source: http://www.dec.ny.gov/docs/permits_ej_operations_pdf/r8emergdec.pdf accessed 23 May 2014.

Contact your municipal codes enforcement office for additional information. See MUNICIPALITIES.

RENT

Catholic Charities of the Finger Lakes (CCFL)

94 Exchange Street, Geneva

315-789-2686

315-789-5785 (fax)

www.catholiccharitiesfl.org

Call and ask for Emergency Services.

REPAIRS

Report Damage: The situation is still being assessed at this time. Information on damages needs to be collected in order to allocate emergency funds.

Homeowners, landlords, renters, and business owners please contact:

Keuka Housing Council 315-536-8707 or www.keukahousingcouncil.org

Penn Yan business owners and residents affected by flooding are asked to please share contact information by emailing recovery2014@thebirkettmills.com

Inspections: If you have been affected by flood damage and your residence has not been inspected by the NYS-DART team (OFPC), please contact the Yates County Office of Emergency Management 315-536-3000.

SECURITY DEPOSIT

See RENT.

SHOWERS

Not available at this time.

SMALL BUSINESS ASSISTANCE

Report Damage: The situation is still being assessed at this time. Information on damages needs to be collected in order to allocate emergency funds.

Homeowners and renters please contact:

Keuka Housing Council 315-536-8707 or www.keukahousingcouncil.org

Business owners:

Finger Lakes Economic Development Center, 315-536-7328 or www.fingerlakesedc.com/

Penn Yan business owners and residents affected by flooding are asked to please share contact information by emailing recovery2014@thebirkettmills.com.

TRANSPORTATION

Catholic Charities of the Finger Lakes (CCFL)

94 Exchange Street, Geneva

315-789-2686

315-789-5785 (fax)

www.catholiccharitiesfl.org

Limited assistance is available to help with increased transportation costs related to impact of flood. Call and ask for Emergency Services.

UNEMPLOYMENT OR DISASTER UNEMPLOYMENT

No information available at this time.

UTILITIES

Power outages: Residents are reminded to report outages directly to the utility company serving your residence/business and to stay clear of downed power lines.

NY State Electric & Gas: Electricity interruptions/emergencies: 800-572-1131 or Natural gas odors/emergencies: 800-572-1121 www.nyseg.com.

National Fuel: Customer Assistance Center, 716-686-6123 or 800-365-3234, www.nationalfuel.com .

WATER DISTRIBUTION

The Village of Penn Yan water conservation advisory has been lifted.

GIVE HELP: SUPPORTING RECOVERY SERVICES

BLOOD DONATIONS

American Red Cross, 800-733-2767 (800-RED-CROSS) or go to www.redcrossblood.org/make-donation

MONETARY DONATIONS

General fundraising drives:

Yates Community Endowment Disaster Relief Fund (includes matching program)

PO Box 311, Penn Yan, NY 14527

Visit www.racf.org/HelpYates or contact regional coordinator Joy Benson at 585-341-4412 for more information.

Penn Yan Relief Fund

Lyons National Bank and The Chronicle-Express with Finger Lakes Times and Bank of the Finger Lakes

Donations accepted:

Any Lyons National Bank office

The Chronicle Express, 138 Main Street, Penn Yan

The Finger Lakes Times, Geneva

The Dundee Observer, Dundee/Penn Yan

Or online at www.fltimes.com

Designated for food, clothing and shelter mail to:

American Red Cross in the Finger Lakes

83 W Bayard Street, Seneca Falls 13148

315-568-9436

www.redcross.org/ny/seneca-falls

American Red Cross – Greater Steuben/Sullivan Trail Chapter

Please feel free to contact the Corning office at

607-936-3766

www.redcross.org/ny/corning

Designated for longer term needs and material needs mail or drop off to:

The Living Well (open daily, 9:00am-5:00pm at least through Friday, May 30, 2014)

166 Main Street, Penn Yan

Located on Main and Chapel Streets

315-521-6883

Establishing funds for individuals who suffered property damage due to flooding:

Penn Yan Rotary Club

PO Box 512, Penn Yan 14527

To ensure donations remain local, be sure to write "PY 2014 Flood Relief" in memo of check.

VOLUNTEER OPPORTUNITIES

Please visit www.211helpline.org, click on Give Help and register now to be available for long term recovery needs. Search for volunteer opportunities by Zip Code to find out where help is needed. The 211HL Give Help site is connected to regional volunteer centers across the state, so you may provide assistance to other areas.

- Call The Living Well at 315-521-6883 OR walk-in ready to help.
 - Penn Yan United Methodist Church under blue canopy (Located on Main and Chapel Streets).
 - Bring Shovels and rakes if you have them, work gloves, and wear closed toe shoes or boots and clothes you're not afraid to get dirty in.
 - Assistance is also needed staffing The Living Well, assisting people coming in for food, cleaning supplies, etc.
- Contact the American Red Cross or your local fire department to get involved before the next emergency!

Volunteer Hours

A record of hours volunteered is important to show community support for relief/recovery efforts. Visit www.211helpline.org click on Give Help, register and log your hours.

THANK YOU! To all who have given their time to this effort!

DONATIONS OF GOODS

CANNED & BOXED FOOD

First Baptist Church, weekdays, 9am-Noon.

MATERIAL GOODS

The Living Well (open daily, 9am-5pm at least through Friday, May 30, 2014)

166 Main Street, Penn Yan 14527
 Located on Main and Chapel Streets
 315-521-6883

Dish detergent
 Empty spray bottles
 Laundry detergent
 Mold & mildew remover

The Haven

Collins and Chestnut Streets, Penn Yan
 315-536-8914

Need brand new underwear, curtains, towels, area rugs, beds
 Call before you come, please, to be sure donations are still needed.

MUNICIPALITIES

BARRINGTON

4424 Bath Road
Penn Yan, NY 14527
607-243-5323
607-243-7053 (fax)

BENTON

1000 Route 14A
Penn Yan, NY 14527
315-536-7236
315-536-7715 (fax)

DRESDEN

3 Firehouse Ave
Dresden, NY 14441
315-536-2477

DUNDEE

12 Union Street
Dundee, NY
607-243-5551

ITALY

6060 Italy Valley Road
Naples, NY 14512
585-374-5035

JERUSALEM

3816 Italy Hill Road
Branchport, NY 14418

315-595-2287
315-595-2707 (fax)

MIDDLESEX

1216 Route 245
PO Box 147
Middlesex, NY 14507
585-554-3607
585-554-4615 (fax)

MILO

137 Main Street
Penn Yan, NY 14527
315-536-8911
315-536-9760 (fax)

PENN YAN

11 Elm St, Penn Yan, 14527
315-536-3374

RUSHVILLE

1 South Main Street
Rushville, NY 14544
585-554-3415
585-554-4885 (fax)

TORREY

56 Geneva St
Dresden, NY 14441
315-536-6375

SAFETY TIPS

WHEN RETURNING TO YOUR HOME

- Return home only when authorities say it is safe to do so.
- Beware of structural damage. Roofs and floors may be weakened and in need of repair. Check the building foundation, chimney, and surrounding land for damage.
- Turn off any outside gas lines at the meter or tank. Open windows to let the building air out to remove foul odors or escaping gas.
- Upon entering the building, use a battery-powered flashlight. Do not use an open flame as a source of light since gas may still be trapped inside.
- When inspecting the building, wear heavy-soled rubber boots and gloves. Watch for electrical shorts and live wires before making certain the main power switch is off.

- Have electric, gas, and water connections checked before turning them back on.
- Clean up spilled medicines, bleaches, or gasoline or other flammable liquids immediately. Leave the area immediately if you smell gas or chemical fumes.
- Take extra precautions to prevent fire. Lowered pressure in water mains may make firefighting extremely difficult.

AVOID CARBON MONOXIDE

- If power is out, do not use generators, gas grills or charcoal inside the home to stay warm – Carbon Monoxide (CO) is an invisible, odorless, and tasteless gas that can be deadly. Make sure your CO detectors are working and report any problems to local authorities. If during cleanup you feel sick, dizzy or weak, go out into the fresh air.

FOOD SAFETY

- Check for spoilage before using food from refrigerator or ice chest: “When in doubt, throw it out!”
- Do not assume refrigerated foods are safe. If food is still fully frozen, however, it is okay to use.
- Discard any canned foods that are rusted or dented, or if the can is open. Also do not eat food that was stored in cardboard boxes, screw top jars or bottles.
- Formula-fed infants should be fed only pre-mixed, canned baby formula.
- Throw out foods or medicines that have been in contact with floodwaters.

WATER SAFETY

- Be alert to and follow any boil water advisories that are issued.
- Use an emergency water supply or boil your water before using until there is official word that the water is safe.
- If the public water system is declared unsafe by health officials, water for drinking and cooking should be boiled vigorously for no less than 10 minutes.

PREVENT ILLNESS BY PRACTICING GOOD SANITATION AND HYGIENE

- Always wash your hands with soap and water that has been boiled or disinfected before eating and after toilet use, cleanup activities or handling items contaminated by floodwater or sewage.
- Do not allow children to play in floodwater or with toys that are contaminated by floodwater.

PREVENT MOLD GROWTH

- Moisture that enters buildings from leaks or flooding accelerates mold growth. Promptly remove standing water and wet materials from your home or office and ventilate these areas using fans and dehumidifiers if possible.
- If mold growth has already occurred, it is best to have a professional remove it.
- Individuals with known mold allergies or asthma should never clean or remove mold.
- If you do clean up mold, use a 10 percent bleach solution.

IMMUNIZATIONS

- It is recommended that anyone involved in cleanup or repair efforts after the storm have an up-to-date tetanus vaccination (within the last 10 years) or receive a tetanus booster to prevent bacterial infection.

GARBAGE STORAGE, COLLECTION AND DISPOSAL

- Storm clean-up activities may produce a great deal of garbage. Local authorities will tell you where and when collection will occur. Garbage invites insects and rodents. Rodents, in particular, may be looking for food because the flood may have destroyed their homes and normal food source.
- Store any garbage in watertight, rodent/insect-proof containers with tight-fitting covers. Use plastic liners if available.

HELPFUL LINKS

NEW YORK STATE EMERGENCY MANAGEMENT OFFICE

- www.nysemo.state.ny.us/assistance.html

CHANGE OF ADDRESS FORM

- <https://moversguide.usps.com/?referral=USPS>

REPLACE YOUR MEDICARE CARD

- <https://secure.ssa.gov/apps6z/IMRC/main.html>

REPLACE YOUR NYS DRIVER LICENSE

- www.nysdmv.com/license.htm#licenselost

REPLACE YOUR SOCIAL SECURITY CARD

- www.ssa.gov/online/ss-5.html

RED CROSS SAFE & WELL WEBSITE

- disastersafe.redcross.org/

US DEPARTMENT OF AGRICULTURE

- www.rurdev.usda.gov/
- www.rurdev.usda.gov/rd/disasters/disassistance.html

REPLACE BIRTH, MARRIAGE, DEATH DOCUMENTS

- www.health.state.ny.us/vital_records/

FLOOD EMERGENCY PREPAREDNESS AND RESPONSE

- <http://emergency.cdc.gov/disasters/floods/>
- www.health.ny.gov/environmental/emergency/flood/